

## FULL TERMS & CONDITIONS (of which instructions form part)

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Claim instructions are deemed to form part of the Terms and Conditions and by participating all claimants will be deemed to have accepted and be bound by the Terms and Conditions. Please retain a copy for your information.

**1. Promoter:** Tourism Northern Ireland, Floors 10-12, Linum Chambers, Bedford Square, Bedford Street, Belfast, BT2 7ES and Tourism Ireland 4th Floor, Bishop's Square, Redmond's Hill, Dublin 2, DO2 TD99

**2. Eligibility:** Open to UK visitors to Northern Ireland aged 18 or over booked for travel as on selected coach tours operated by Albatross Travel and its partners excluding employees and their immediate families of Tourism NI, Tourism Ireland, their subsidiaries, other group companies or agencies or anyone professionally connected with this promotion.

**3.** The promotion is valid only to those passengers who have been invited to make a booking in response to this offer.

**4.** Limited to one £20 Gift Card per adult (18+) per coach tour booking.

**5. Promotional Period:** Opens for bookings made with the participating tour operators for selected coach tours to Northern Ireland from 23/06/21 until 31/12/21 ("Booking Period") for travel from 05/07/21 to 31/12/21 ("Travel Period"). The promoter reserves the right to add to the list of coach tours eligible for the promotion.

**6.** On the first touring day in Northern Ireland, you will be met at your hotel, or onboard your coach, by a representative of Tourism Northern Ireland who will issue you with your Gift Card. There is no need to complete a claims process or to provide details of your booking. This will be done for you by your Tour Operator.

All claimants will receive printed information in regards their Gift Card but must check with the driver or guide of your tour what day/time your tour party is scheduled to receive your Gift Cards and when and where you will have the opportunity to spend your Gift Card. Gift Cards are specific to one area.

### 7. Gift Cards

Each adult booked on one of the eligible coach tours to Northern Ireland will receive a Gift Card worth £20 for the allocated area relevant to their tour. (See clause 8 for details of eligible tours).

There are three destination Gift Cards available in this promotion: £20 Belfast City Centre Gift Card; £20 Causeway Coast and Glens Gift Card; £20 Visit Derry Visitor Information Centre Gift Card. See specific terms relating to each at clauses 7.1 to 7.3.

The promoter will determine which destination Gift Card is issued to each person based on the destination and itinerary of the Tour they have booked. No choice of Gift Card is available. Each Gift Card is valid for 12 months from date of issue. No cash or other alternative gift will be provided in whole or in part, as a substitute for any Gift Card, except that in the event of circumstances outside of its control, the Promoter reserves the right to substitute a similar award of equal or greater value. The Gift Card is non-transferable.

Your tour guide or driver will ensure you have time and opportunity to use your Gift Card in at least one of the eligible outlets in the relevant location. However due to itinerary timetables and scheduling issues, you may be directed to specific outlets convenient to the drop off/pick up location(s) identified by your driver/guide, and the time available to you may be limited. It is the responsibility of the Gift Card recipient to use the full £20 value of the Gift Card at the relevant location.

Visitors should keep their Gift Card safe at all times as it will not be possible to replace lost or stolen cards. No refunds can be given for cards lost or stolen or for any unused balance remaining on your Gift Card at the end of your visit. However the unused balance will remain on the Gift Card until the Card's expiry date. It is advised that you make a note of your Gift Card number and keep it separately to your Gift Card in the event of any query.

**7.1 Causeway Coast and Glens Gift Card:** £20 Gift Card is valid for 12 months from date of issue. Gift Card can only be used in participating outlets listed in printed leaflet issued with Gift Card - correct at time of print. Please check [www.causewaycoastandglensgiftcard.co.uk](http://www.causewaycoastandglensgiftcard.co.uk) for most up to date listings. You can check the balance of your gift card any time at [www.causewaycoastandglensgiftcard.co.uk](http://www.causewaycoastandglensgiftcard.co.uk). No cash alternative offered. No change will be given. Any unused balance will remain on Gift Card until the Card's expiry date. This card is not a credit card. This card cannot be replaced if lost or stolen. For the full cardholder agreement, account expiration date or to check your balance, visit [www.getmybalance.com](http://www.getmybalance.com) or scan the QR code on the back of your Gift Card.

**7.2 Belfast City Centre Gift Card:** £20 Gift Card is valid for 12 months from date of issue. Gift Card can only be used in participating outlets listed in printed leaflet issued with Gift Card - correct at time of print. Please check [www.BelfastCityCentreGiftCard.co.uk](http://www.BelfastCityCentreGiftCard.co.uk) for most up to date listings. You can check the balance of your gift card any time at [www.BelfastCityCentreGiftCard.co.uk](http://www.BelfastCityCentreGiftCard.co.uk). No cash alternative offered. No change will be given. Any unused balance will remain on Gift Card until the Card's expiry date. This card is not a credit card. This card cannot be replaced if lost or stolen. For the full cardholder agreement, account expiration date or to check your balance, visit [www.getmybalance.com](http://www.getmybalance.com)

**7.3 Visit Derry Visitor Centre Gift Card:** £20 Gift Card is valid for 12 months from date of issue. Gift Card can only be used in the Gift Shop or Café of the Visit Derry Visitor Information Centre. No cash alternative offered. No change will be given. Any unused balance will remain on Gift Card until the Card's expiry date. This card is not a credit card. This card cannot be replaced if lost or stolen. For full details, balance or enquiries, please contact Visit Derry: Tel: (028) 7126 7284. Email: [info@visitderry.com](mailto:info@visitderry.com).

VISIT DERRY VISITOR INFORMATION CENTRE. 1-3 Waterloo Place, Derry~Londonderry, Northern Ireland, BT48 6BT.  
Opening hours: Mon-Fri 9am-5pm, Sat-Sun 10am-5pm.

**8.** Albatross Travel and their agents will determine which tours to Northern Ireland are eligible for this promotion and will advise passengers accordingly before they book. The Promoter is unable to publish a full list of eligible tours in advance as it is open to individual tour operators working with Albatross Travel to run this promotion, and promote it to their customers. The promotion is valid only to those passengers who have been invited to make a booking in response to this offer. Passengers should check with their tour operator before booking to see if the tour they wish to book is part of this promotion.

Tours based in Belfast will be allocated a Belfast City Centre Gift Card. Tours to Derry~Londonderry will be allocated a Visit Derry Visitor Information Centre Gift Card. Tours to the Causeway Coast will be allocated a Causeway Coast & Glens Gift Card.

Where the itinerary of a tour takes in more than one of the above locations, the promoter will allocate the most appropriate destination Gift Card based on the detailed schedule and timetable of the Tour.

**9.** Promoter accepts no responsibility for bookings made for ineligible tours, or for dates falling outside the Booking or Travel Periods.

**10.** Promoter accepts no responsibility for any inaccuracies in booking details provided by Albatross Travel or their agents but will use their best endeavours to avoid the disappointment of any claimants.

**11.** There is no entitlement to the £20 Gift Card for any cancelled bookings. The £20 Gift Card will not be included in any refunds from the tour operator. Nor is there any entitlement for any individuals travelling to or within Northern Ireland independently of an organised eligible tour. The Gift Card entitlement arises solely on arrival in Northern Ireland as part of one of the eligible tour bookings.

**12. General:** The Promoter reserves the right to vary, alter or terminate this promotion or these Terms & Conditions due to the impact of Covid-19 or restrictions on businesses or travel resulting from Covid-19 or to circumstances outside of the Promoter's control. Neither the Promoter nor the promotional parties assume any responsibility or liability for any invalid, incorrect, late or inaccurate claim. Neither can we be held responsible for the failure to fulfil the obligations of any third parties involved in this promotion, although we will always endeavor to minimise the effect to the participant of any such failure.

**13.** The Promoter reserves the right to verify all Gift Card awards including but not limited to asking for proof of identity of the claimant (passport or driving licence) and contacting the tour operator for proof of booking and to refuse to award a Gift Card where there are reasonable grounds to believe there has been a breach of these Terms and Conditions, the spirit of the promotion, or any instructions forming part of this promotion or that a claim has been made using fraudulent means. The Promoter will be the final arbiter in any decisions and these will be binding.

**14.** To the fullest extent permitted by law and excluding death or permanent injury caused as a result of the Promoter's negligence, the Promoter accepts no liability for loss or injury as a result of the Promotion or receipt or misuse of the Gift Card.

**15.** The promoter will use coach tour itinerary details and passenger numbers for the purposes of administering this promotion. The promoter will not have access to individual passenger names or details and no personal data will be captured or processed in the fulfilment of the Gift Card promotion.

**16.** If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.

**17.** Valid wherever legal only, the rules of this promotion are subject to the legal and regulatory restrictions imposed under Northern Ireland law and the parties to any dispute or action shall submit to the exclusive jurisdiction of the Northern Irish courts unless you live in another part of the UK, in which case your local courts will have jurisdiction.